

Dear Valued Customer,

Xylem Inc. is committed to support responsible sourcing practices. We share the same expectation with all our stakeholders. Xylem's Responsible Minerals' program aligns to the <u>OECD Due Diligence Guidance</u>; as such, we aim to proactively identify risks and progressively eliminate those with concern to our supply chain. Xylem conducts risk mitigation and due diligence appropriate to the nature of the risks as it pertains to our products, suppliers, or services.

At the present time Xylem Inc. is not reporting EMRT, however we are evaluating its implications and taking careful consideration of potentially adding this reporting module.

In alignment with Step 2 and 3 of the OECD Diligence Guidance, Xylem continuously surveys its direct suppliers to verify the presence of <u>Smelters of Interest</u> (e.g. smelters or refiners that have shown *red flag* risks as per OECD Due Diligence Guidance).

The goal of the risk-based due diligence approach described above is to:

- 1. Educate the supply chain of current risks and concerns.
- 2. Support informed purchasing behaviors throughout the supply chain.
- 3. Encourage suppliers to perform similar due diligence activities on their end.

We reiterate Xylem's commitment to conducting and encouraging responsible sourcing practices as part of our Sustainability policy.

Kind regards,

Jan Nowak

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